

## We Provide...

Software Solutions  
Consulting  
Training  
Services  
Hosting  
Implementation

## For...

Accounting (ERP)  
Customer Relationship  
Management (CRM)  
Business Intelligence (BI)  
Office Collaboration  
(SharePoint)  
Point-of-sale (POS)

## Industries...

Oil & Gas  
Manufacturing  
Service  
Distribution  
Construction  
Associations  
Not-for-profit

Etelligent Solutions Inc.

# ERP & CRM

Your Microsoft Dynamics  
Business Solution Experts



## Questions? Contact Us:

EDM: 780.733.2376

CGY: 403.277.2554

TF: 1.866.447.0666 x 232

[sales@esicanada.com](mailto:sales@esicanada.com)



# We have your solution.



**We are not just selling software.**

We want to be your partner. Our consultants are trained to examine your business closely and determine the strongest, most efficient solution to meet your business needs.

## Accounting ERP Systems

Microsoft Dynamics is a comprehensive business-management solution built on Microsoft technologies. It is a cost-effective solution for managing and integrating finances, e-commerce, supply chain, manufacturing, job costing, field service, payroll and human resources.

Dynamics integrates with other Microsoft products, such as Office, that already serve as a business standard tools worldwide.

We have an ERP solution that fits your industry, company size, and budget; and that helps minimize the complexities that go with switching systems.

## SharePoint Collaboration

Using SharePoint, your people can set up websites to share information with others, manage documents from start to finish, and publish reports to help everyone make better decisions.

This tool provides document & content management, search, and access to key performance indicators (KPIs) in a secure web-based solution. Share blogs, discussions and announcements. Customize user privileges to assign different levels of access to your team.

SharePoint is also the perfect tool for sites that require dynamic content and use large databases.

We use SharePoint to integrate with Microsoft Dynamics (ERP or CRM), and provide you with powerful self-serve reporting.

## CRM Customer Relationships

We sell Microsoft CRM as both an on-premise or hosted service.

Track customer activity with all company touch points: sales, delivery, and service.

Monitor sales and marketing activities for better results and lower costs.

Target customers or prospects with offers that match their history and purchasing potential.

Our consultants can help you customize CRM in a way that best suits your business. CRM is so configurable that many now use the term XRM. The 'X' stands for any business requirement.

## Hosting Services

We also provide hosting for MS Dynamics ERP, CRM and Office products.

This unique service provides our customers with the needed software and hardware, hosted in our state of the art facility for a monthly fee. No need to worry about security or infrastructure.

Hosting's popularity is increasing because it simplifies deployment and reduces customer acquisition costs. Etelligent Solutions can support your mission critical applications requirements and allow your solution to scale quickly, to adjust to your needs, without replacing costly infrastructure or adding IT staff.



## Did you know?

Microsoft awarded the ESI team with a Gold-Certified partnership for Microsoft Dynamics and gave ESI a top 10 percent standing for sales and support among all Dynamics partners across the globe (President's Club).

## We Care

ESI upholds the highest standard of integrity and business ethics. ESI respects clients, staff, community and the environment. Our competitors cannot offer you the same level of help desk support and training.

**Microsoft**  
GOLD CERTIFIED  
Partner



# Methodology and Approach

ESI uses a proven Methodology, ESIS, to ensure appropriate software selection and successful implementation of your chosen solution. We follow industry standard best practices in order to realize your specific business objectives.

We work in collaboration with you every step of way. Together we complete a Project Charter that outlines what will be implemented, when, why, and by whom. The project plans, schedules, budget, and status is then published to your own personalized SharePoint Site, providing you with full transparency into every aspect of your implementation.

Our experienced project managers employ proven techniques for change management and communication, keeping you up to date and informed at all times.

Our goal on every project is to implement your solution successfully with full transparency, while meeting your specific needs, and helping you achieve your business objectives.

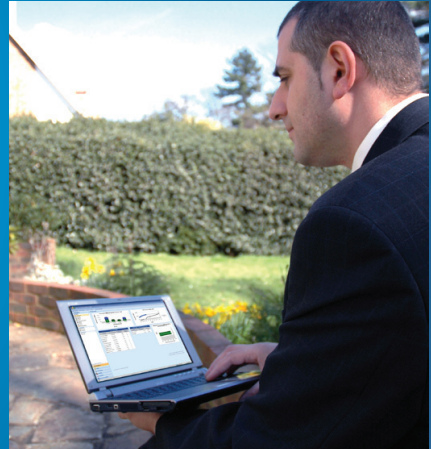


**Need help? We're here. Our Customer Care Centre is open exclusively to our clients during business hours.**

# Software Development

Speak with our experts and find out how they can build an application to meet your specific needs.

Using Dexterity or .Net (dot net) development, our team of developers will build you a solution that will improve process and increase productivity. We cover all the bases through the spec stage of the application on to development , then into testing, and finally delivery.



**Microsoft**  
GOLD CERTIFIED  
Partner



## PRESIDENT'S CLUB

*for Microsoft Dynamics*

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